

1. Definitions And Interpretation

“Net Go Pro” is an internet service provider. We refer to our customer(s) as **client(s)**

Service fee is the amount equivalent to the service being provided by “Net Go Pro”

Please note that purchase of our **service(s)** automatically seals this **agreement**

All our clients are subject to “Net Go Pro” terms and conditions.

2. Agreement

This is an agreement between “Net Go Pro” and the *client*. The *client* will get the service in full upon full payment of **service fee**.

“Net Go Pro” service is a pre-pay and therefore under no circumstance the client will be allowed to pay for the service after using it.

Service fee is fixed and therefore no room for bargain unless a special offer is communicated by “Net Go Pro”.

3. Commencement

The service provision begins on the first login of every purchase of the service. Service provision may only come to an end if the a client consumes all his/her bandwidth or by service expiry.

4. Termination

Suspension of the service will only apply in case of unavoidable circumstance on either party (“Net Go Pro” or client). One must notify the other seven(7) days before. During suspension no billing will apply.

Termination will apply in case of a dispute between two clients using the same account, use of an illegal service (unpaid service) or committing any cyber crime on the network, no compensation will be apply.

Disclosure of login details is **ILLEGAL** and may lead to deactivation and no compensation will be apply.

5. Compensation

Calculated refund shall only apply to a client in case of undelivered service due to infrastructure failure.

Incase of blackout or loss of power no compensation will be made to the clients.

6. Governing Laws

This Agreement shall be governed in all respects by the Laws Of Kenya.